## SHIPPING NEWS



## Kanoo Shipping Opens Regional Operational Hub in Fujairah

Kanoo Shipping is pleased to announce to all our esteemed customers that we have successfully relocated from Bahrain to Fujairah. We are delighted to welcome an entire new team to the Kanoo Shipping family, comprising members that boast an extensive experience from Saudi Arabia and the region as a whole, to support our customers in the years to come. Our brand-new office is now located in the city center of Fujairah, operating independently from our port office.

The Regional Operational Hub consists of cargo operations, disbursement and documentation, broken down into Oil & Gas, Chemicals and Dry Bulk. The relocation from Bahrain to Fujairah has given us the opportunity to put together a group of specialists that will be dedicated to work closely with our customers' cargo operations across Middle East ports and terminals.

Our focus up until now has been to onboard new members and streamline the communication and cooperation with local port offices. We believe that our local port offices shall play a pivotal role in the operational delivery supply chain, especially since they are in close contact with shippers, receivers, vessel, terminals, and surveyors locally. Every port office has dedicated Operational Hub Coordinators working hand-in-hand with the Regional Operational Hub operators.

Moving forward, we intend to continue strengthening our various cargo desks and to support functions in order to achieve business growth and meet customers' expectations. Additional port and cargo operation will also be gradually transferred to the Regional Operational Hub over the next months to come. By the 3rd quarter of 2023, we plan to introduce our Regional Operational Hub 24-hour night shift, our improved periodic commodity reports, and our "Hot News" circulars.

We at Kanoo Shipping sincerely thank you, our customers ,for your patience and loyalty throughout the 2nd half of 2022. Our passion remains the same--to differentiate ourselves by offering a valuable knowledge-based service, by understanding your requirements, and by working hard with affiliated stakeholders taking part in the operational delivery supply chain.

Thank you everyone for supporting Kanoo Shipping!

Best Regards Nikolai Norman Chief Commercial Officer Kanoo Shipping

